

10A NCAC 71F .0102 STAFF QUALIFICATIONS

- (a) Casework counseling as a part of this service is to be provided by social workers who meet at least the minimum qualifications of a social worker trainee under state personnel regulations.
- (b) Social workers with the qualifications described in .0102(a) of this Rule may provide casework counseling as a part of this service without specialized training in the specified problem areas referred to in 10A NCAC 71R .0910 regardless of the nature of the client's problems.
- (c) County department of social services staff with qualifications less than the minimum required by state personnel regulations for a social worker trainee may be assigned to assist casework staff in the provision of this service as a part of a team approach when their activities in the case are supervised by the caseworker providing the individual and family adjustment services in the case.
- (d) Paraprofessional staff within a county department of social services may not carry case management responsibility for a service case.
- (e) In support of individually identified casework counseling objectives the supervising social worker may delegate paraprofessional staff to give certain information and instruction to clients, help arrange for and schedule client appointments with other resources, make follow-up contacts with client collaterals, or other service providers, and maintain with clients the kind of supportive relationship which can help keep them motivated to pursue achievement of their goals and assure continuity of service utilization within and outside the department of social services.
- (f) Homemaker services may be provided in conjunction with or in support of individual and family adjustment services, but homemakers may not provide this discrete service.
- (g) Specialized counseling in specified problem areas may be provided in county departments of social services only by staff with at least the minimum qualifications of a social worker trainee under state personnel regulations who have received training in the particular problem areas to which they are assigned.
- (h) County departments of social services must be able to document, if required to do so, that personnel assigned to deliver specialized counseling in the specified problem areas are appropriately qualified.
- (i) Staff providing social development through therapeutic group services must meet at least the minimum qualifications of a Social Worker I.

History Note: Authority G.S. 143B-153;

Eff. July 23, 1979;

Amended Eff. July 1, 1990; July 1, 1984;

Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. May 20, 2017.